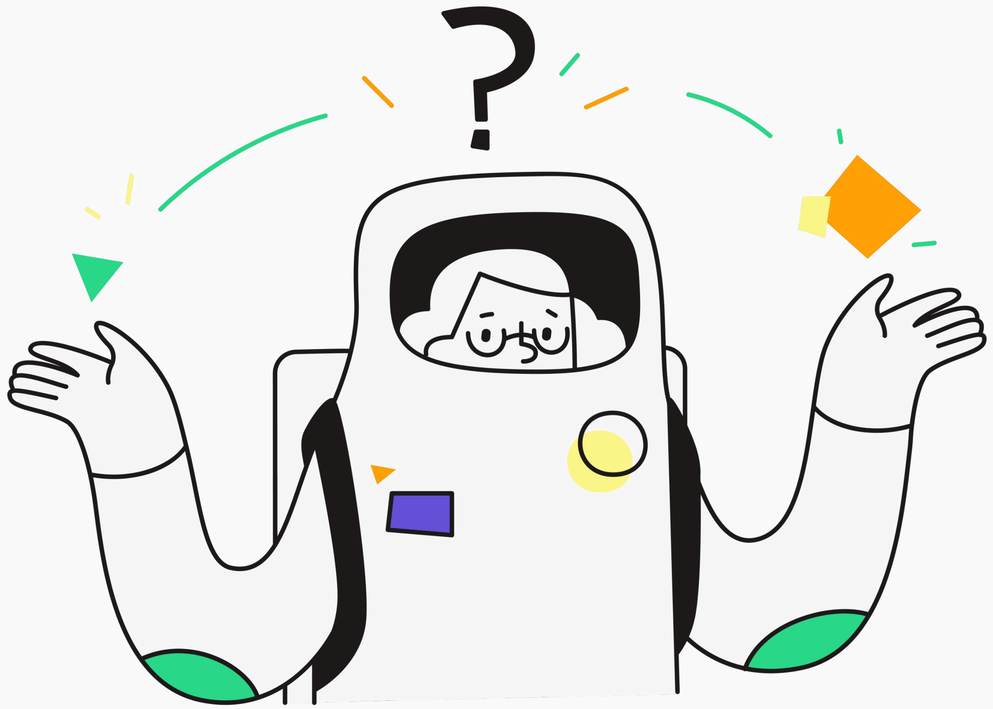
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How can we solve problems **in depth**?

When a quick fix isn't enough to solve the problem, you need to understand how the tear was created in the first place.



When something doesn't work, we often stop **at the first explanation that comes to mind**: "There wasn't enough time," "Communication didn't work," "There was a lack of clarity."

The "5 Whys" method is very simple: when you're faced with a problem that caused damage, ask yourself why the problem occurred — and then ask why again, for that answer. And so on, five times.

Here's a simple example below.

Problema:
I got a fine.

Why did I get a fine?	Because I parked incorrectly.
Why did I parked incorrectly?	Because I was late.
Why was I late?	Because I woke up late.
Why did I wake up late?	My phone was dead.
Why was my phone dead?	Because I forgot to plug it in last night.

Root cause:
Forgetting to plug in the phone.

Turn the page and try to find the 5 Whys for one of your own problems. ↩️

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Try identifying a problem and tracing it back at least five times to uncover the root cause.

How can we solve problems **in depth**?

Problem

Why?

Why?

Why?

Why?

Why?

Root cause of the problem.